

# Park Homes Policy Consultation

# Introduction

We are seeking your views on a new draft policy for our park homes.

We've created this draft policy to bring together in a clear and transparent way, the guidelines, rules, and requirements for both the council and for current and new park residents. The policy does not change any existing rules or requirements for residents.

This draft policy is also our commitment to you that we will take responsibility for the site you live on. We have aimed to cover the rules and standards for works carried out to park home units or within the plot, to mark out who is responsible for different parts of maintenance, as well as set out guidelines for safely enjoying your home. We have also included guidance on buying and selling your park home.

We hope that compiling this information into one policy document will provide our park residents with this important information in an easy to access way and help us to ensure both our sites are safe, well-maintained and welcoming.

Thank you for taking the time to complete this survey. It should take 5–10 minutes to complete and your views are really important to us.

- All paper surveys need to be returned to the civic offices by Friday 5 April 2024.
- You can also complete the survey online at [www.research.net/r/ParkHomes](http://www.research.net/r/ParkHomes) by Sunday 7 April 2024.

All data collected will be made anonymous and not shared with anyone outside Portsmouth City Council. We will store your data in line with the council's data protection policy which is available on our website by searching 'data'.

## Where to return the completed survey

You can return your completed survey in the freepost envelope, drop it off at the Civic Offices reception or you can post them to:

The research team  
Floor 3 Core 2  
Civic Offices  
Portsmouth  
PO1 2AL

# Questions

## 1. Overall, do you agree or disagree with the policy document?

- Agree  
 Disagree  
 Unsure

We will now go through the different sections of the policy to find out what you think about them in more detail.

## 2. Do you agree or disagree with the repairs section of the policy?

- Agree – go to question 5  
 Disagree – continue to question 3  
 Unsure – continue to question 3

## 3. Why are you unsure/what do you disagree with the repairs section of the policy?

- Things the council is responsible for  
 Things residents are responsible for  
 Something else – please tell us

## 4. Please tell us more about your answer above.

**5. Do you agree or disagree with the permissions section of the policy?**

- Agree – go to question 8
- Disagree – continue to question 6
- Unsure – continue to question 6

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**6. Why are you unsure/what do you disagree with the permissions section of the policy?**

- Sheds
- Steps and ramps
- Driveways
- Electric car chargers
- Extensions
- Porches
- Conservatories
- Cladding
- Fencing
- Decking/Veranda
- Storage containers
- Solar Panels
- Gas Consent
- Hot tubs/Jacuzzis
- Trampolines and Gazebos
- BBQs
- Garden furniture
- Something else – please tell us

**7. Please tell us more about your answer above.**

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**8. Do you agree or disagree with the replacement homes section of the policy?**

- Agree – go to question 11
- Disagree – continue to question 9
- Unsure – continue to question 9

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**9. Why are you unsure/what do you disagree with the replacement homes section of the policy?**

- The documents we need to provide
- The siting of homes
- Gas
- Hardstanding
- Delivery
- Something else – please tell us

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**10. Please tell us more about your answer above.**

**11. Do you agree or disagree with the pitch fees section of the policy?**

- Agree – go to question 13
- Disagree – continue to question 12
- Unsure – continue to question 12

**12. Why are you unsure/what do you disagree with the pitch fees section of the policy?**

**13. Do you agree or disagree with the site rule breaches section of the policy?**

- Agree – go to question 15
- Disagree – continue to question 14
- Unsure – continue to question 14

**14. Why are you unsure/what do you disagree with the site rule breaches section of the policy?**

**15. Do you agree or disagree with the fire risk assessments section of the policy?**

- Agree – go to question 17
- Disagree – continue to question 16
- Unsure – continue to question 16

**16. Why are you unsure/what do you disagree with the fire risk assessments section of the policy?**

**17. Do you agree or disagree with the Legionella section of the policy?**

- Agree – go to question 19
- Disagree – continue to question 18
- Unsure – continue to question 18

**18. Why are you unsure/what do you disagree with the Legionella section of the policy?**

**19. Do you agree or disagree with the drainage section of the policy?**

- Agree – go to question 21
- Disagree – continue to question 20
- Unsure – continue to question 20

**20. Why are you unsure/what do you disagree with the drainage section of the policy?**

**21. Do you agree or disagree with the following sections of the guidance section of the policy document?**

	Agree	Disagree	Unsure
Sales	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Insurance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Grounds maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trees on park homes sites	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Waste management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you **disagree** with or are **unsure** about any of the sections of the guidance section at question 21 please answer the relevant questions below.

**22. Why are you unsure/what do you disagree with the sales guidance section of the policy?**

**23. Why are you unsure/what do you disagree with the insurance guidance section of the policy?**

24. Why are you unsure/what do you disagree with the grounds maintenance guidance section of the policy?

26. Why are you unsure/what do you disagree with the waste management guidance section of the policy?

25. Why are you unsure/what do you disagree with the trees on park homes sites guidance section of the policy?

27. Do you have any other comments to make about the guidance section?

## Other comments

**28. Do you have any other comments you'd like to make about the policy?**

## Demographics

As an organisation we are committed to providing accessible and inclusive services for our diverse customers, but we can't do it without your help. Your answers to the following questions will help us better understand our customers, how they access our services and how satisfied they are. We use this insight to improve our services, monitor equality and ensure we are reaching all members of our diverse communities. As a public sector organisation we are also required, under the Equality Act 2010, to collect this information.

It is important to answer the questions where you can; however, the questions are optional. You can select the 'Prefer not to say' option if you wish.

**29. What is your sex?**

- Male
- Female
- Intersex
- Prefer to self-describe – *please specify*

- Prefer not to say

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**30. What is your age group?**

- Under 16 years
- 16–24 years
- 25–34 years
- 35–44 years
- 45–54 years
- 55–64 years
- 65–74 years
- 75+ years
- Prefer not to say

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**31. What is your ethnic group?**

- Asian or Asian British – Indian
- Asian or Asian British – Bangladeshi
- Asian or Asian British – Chinese
- Asian or Asian British – Pakistani
- Asian or Asian British – Other
- Black/African/Caribbean or Black British – African
- Black/African/Caribbean or Black British – Caribbean
- Black/African/Caribbean or Black British – Other
- Other ethnic group – Arab
- Other ethnic group – Other
- White – British
- White – Irish
- White – Roma
- White – Gypsy or Irish Traveller
- White – Other
- Mixed/Multiple ethnic groups – White and Asian
- Mixed/Multiple ethnic groups – White and Black African
- Mixed/Multiple ethnic groups – White and Black Caribbean
- Mixed/Multiple ethnic groups – Other
- Prefer not to say

**32. Do you consider yourself to have a disability, a long-term illness, or a physical or mental health condition that reduces your ability to carry out day-to-day activities?**

- Yes – *please answer question 33*
- No
- Prefer not to say

**33. What type of disability, long-term illness, physical or mental health condition do you have?**

- Physical /mobility
- Hearing impairment
- Visual impairment
- Learning disability (e.g. Downs Syndrome)
- Mental ill health (e.g. anxiety disorder)
- Long-term limiting conditions (e.g. long COVID or fibromyalgia)
- Other – *please specify*

- Prefer not to say

**Thank you for taking part, we really appreciate your feedback. Please return your completed survey to the Civic Offices by Friday 5 April 2024.**



You can get this information in large print, Braille, audio or in another language by calling 023 9261 6708