

# 3-year Executive Summary

Modern Slavery & Exploitation Helpline Summary 2017 - 2019

## 3-year Helpline Totals



16,746  
potential  
victims



16,795  
Helpline  
calls



4,266  
webforms  
and app  
subs



4,932  
Modern  
slavery  
cases

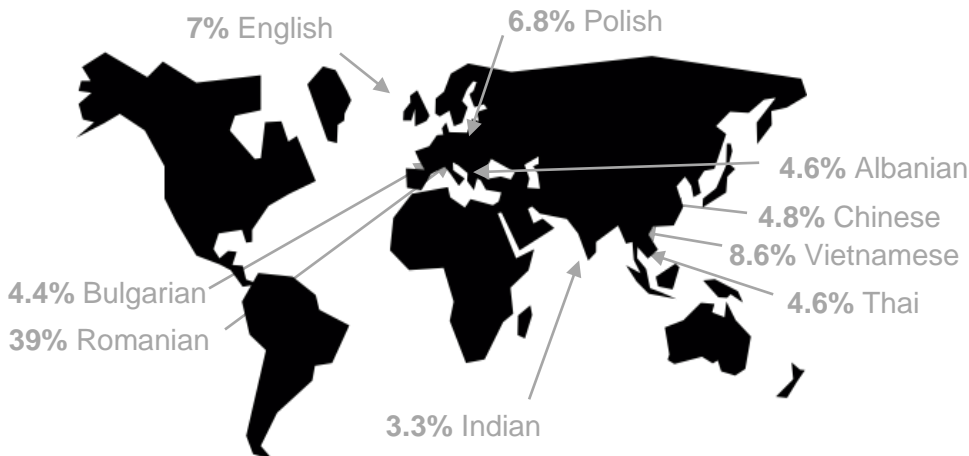
### High level numbers

	2017	2018	2019	
Potential victims	4886	7121	4739	↓
Helpline calls	3710	6012	7073	↑
Webforms	710	1323	2042	↑
App Submissions	-	70	121	↑
Nationalities	94	94	85	↓
Referrals	1441	2281	2338	↑
MS Cases	1271	1849	1812	↓

### Non-MS types

	2017	2018	2019	
Labour abuse	202	831	1112	↑
Domestic abuse	39	84	163	↑
Forced marriage	4	14	8	↓
Runaway/homeless	40	58	96	↑
Child abuse/neglect	22	40	58	↑

### 3-year average % of known nationalities



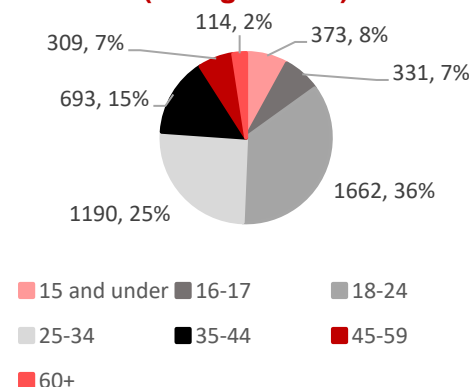
### Top PV nationalities indicated in UK 2017-2019 (amalgamated)

Nationality	No of PVs
1 Romania	2,622
2 Vietnam	576
3 England	466
4 Poland	458
5 China	320
6 Albania	311
7 Thailand	311
8 Bulgaria	292
9 India	224
10 Nigeria	139

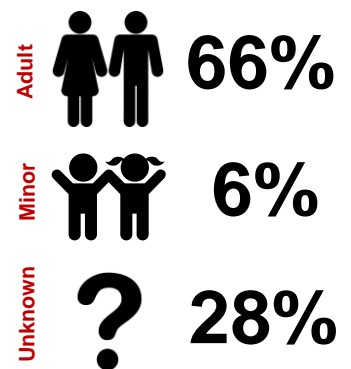
### Gender Breakdown

	Female	Male	Trans	Unknown
2017	1,547	2,288	0	1,051
2018	1,476	3,280	3	2,362
2019	1,292	2,290	2	1,054
<b>Totals</b>	<b>4,416</b>	<b>7,858</b>	<b>5</b>	<b>4,467</b>

### % age brackets where age known (amalgamated)



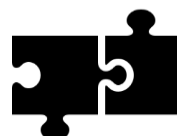
### Average % of adult/minor breakdown



4,462  
referrals



5,342  
signposts



to over **160** different  
organisations

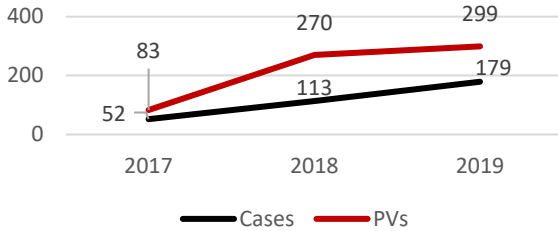
High-level numbers

Potential victims

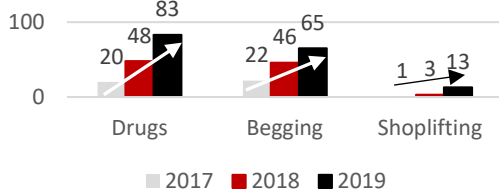
# 3-year Executive Summary

Modern Slavery & Exploitation Helpline Annual Assessment 2019

## Criminal exploitation cases and PVs



## Types of criminal exploitation cases

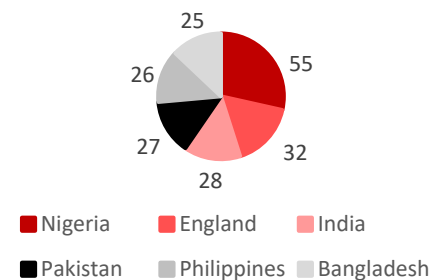


## Domestic servitude cases and PVs

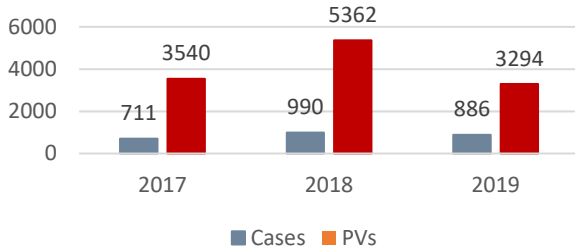
	2017	2018	2019	Totals
Cases	128	178	104	410
PVs	196	217	144	557

**8.3%**  
of total modern slavery cases

## Top 6 nationalities indicated



## Labour exploitation cases and PVs



## Top nationality of # of PVs indicated in labour exploitation

Nationality	No of PVs	Nationality	No of PVs
Romania	2,163	China	195
Vietnam	387	Albania	167
Poland	363	England	157
Bulgaria	259	India	143

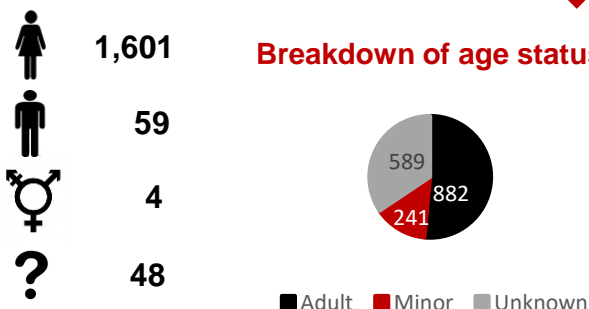
## Breakdown of labour exploitation cases by top 6 sectors

	2017	2018	2019	Totals
Construction	194	362	365	921
Accommodation	60	136	131	327
Healthcare	82	132	106	320
Food and beverage	82	95	80	257
Transport	33	38	24	95
Retail	0	31	18	49

## Sexual exploitation cases and PVs

	2017	2018	2019	Total
Cases	134	262	219	615
PVs	774	517	421	1,712

## Breakdown of age status



## Facts

**447** international cases recorded indicating situations in at least **60** other countries.  
**2,145** instances of labour abuse reported.  
**1,183** general information cases recorded by the Helpline.

## Labour abuse

	2017	2018	2019	Totals
Car wash	28	210	267	505
Hospitality	31	73	184	288
Construction	24	51	104	179
Warehouse	10	37	50	97
Retail	14	23	47	84
Farm	5	9	40	54
Cleaning	7	18	27	52