

Food Waste Trial Survey Results Report

Households

Introduction

- Total properties in the food waste trial: 8,172
- Total participation in survey: 881
- Percentage of trial participants who responded to the survey: 10.8%

Results summary

- Even spread of responses over the five trial areas, with Wednesday having the lowest response rate at 9.85% and Tuesday being the highest at 11.49% (this is taken from survey and comparing to round size).
- Overall, 93.19% of respondents were either very satisfied or satisfied with the introduction of a food waste collection. The main reasons for being dissatisfied is that 'it smells'.
- The majority of respondents use a wheeled bin for their rubbish at 85.91%
- Of the respondents, 63.11% believed the cleanliness of the street has improved since the trial began.
- Of the total respondents, 96.47% are placing a caddy out for collection.
- The caddies are placed back tidily after the collection, with 95.13% of respondents agreeing.
- Nearly all of respondents are able to dispose of their weekly food waste in the caddy at 96.69%, and find it easy to use at 97.87%.
- 47.78% of respondents reported a change in how they shop to reduce their food waste.
- The majority of respondents are aware that cooked food and bones can go in the caddy at 98.27%.
- Reasons given for not taking part is having to buy liners, the smell, and 'use other methods' of disposal at 9.93%, 4.73%, 3.93% respectively.
- Respondents felt they received enough information prior to the trial at 93.36% with the leaflet and letter being the most useful at 42.96% and 35.74% respectively.
- The majority of respondents felt there was nothing we could have done to increase participation in the trial at 79.54%.

Recycling services

- Of the respondents, 0.47% say they do not recycle.
- The most popular non-targeted items respondents put in their green bin are PTT (34.62%), cartons and coffee cups (27.16%), food wrappers and packets (26.81%) and plastic packaging (26.46%).
- The majority of respondents use additional recycling services, with glass banks being the most popular at 94.05%. Additionally, kerbside glass collection would be the most popular addition to the recycling services at 49.82%.

Equalities and diversity

- Of the respondents that answered, 9.49% declared having one or more disability.
- From the 123 declared disabilities, physical and mobility were the most common at 20.33% and 26.02% respectively.
- Of those who responded as having a disability, 92.41% were either very satisfied or satisfied with the introduction of the food waste collection.
- From the respondents that answered, 98.67% found the caddies easy to use.