



South Central Ambulance Service NHS Trust **HOSP Portsmouth update January 2014**

New South East Hampshire Resource Centre

The new resource centre is reaching the latter stages of development with the formal handover to the trust expected in the next week or two and this will be clarified on Friday 10th January 2014, following the next site meeting. All of our ambulance staff in the South East have visited the site during the initial stages and we have provided continual updates through our team meeting time, the staff are very positive and looking forward to taking up residence. Once the handover is complete we will undergo a period of 'snagging' and then the set up of SCAS based equipment. This will then facilitate our move to the site which will be undertaken in a stepped approach with some of the satellite stations being introduced initially, and Portsmouth (Eastern Road) being the final move, this is expected to take approximately a month with a view of introducing and experiencing working from the new site on a hub and spoke basis in a timely manner .

The site itself has been designed to a good specification and is certainly going to provide an excellent facility for the ambulance staff across the area. It is also offering an excellent training and base facility for the teams as well as improving the management of the resources across the patch.

Standby locations

We have continued to work with varying organisations to establish standby points across the area as well as retaining our current facilities. It has been considered that the introduction of new sites for facilitated standby needs to be rationalised as we introduce the way of working rather than rush them through as our requirements may alter. We will be retaining our current estate and will dispose in line with new standby locations. We continue to analyse our demand and any demographic changes which impact on our service provision and request that if there is any further assistance this group can assist with we would be more than happy to discuss.

As previously mentioned we will be retaining a Rapid response car site on the Gosport/Fareham peninsula to ensure adequate responses are available at all times and this is a separate piece of work as it requires a slightly higher specification.

General Information

The Service has had a difficult period with demand across the area at between 4-7% on last year. This has been difficult to reconcile with no specific change in operations to facilitate the rise. Some individual days have seen rises of 20% against last year.

We have continued to work hard with our commissioners and our stakeholders within the local Health Economy to maintain services to an acceptable level and whilst we continue to provide a service well above national standards in the Portsmouth area, we have experienced some occasions where this has dropped below our expected levels.

As part of a local initiative of working more closely with other health care providers in our area, we are using the a new performance data program. This allows us to input key performance data on a daily basis so that our partners can see how we are performing and if any pressures are occurring which may affect our partners. This also gives us the ability to understand the work pressures that are affecting our partners and through a program of daily conference calls we are able to identify and discuss any potential issues and act accordingly

The acuity of patients has increased over recent weeks with medical conditions being at the forefront of the problems encountered, this is generally expected at this time of year and we have worked very closely with our health partners in Winter Planning.

Performance

Year To Date%

R1/8 R19

SCAS 76.02 95.54

South East Hants 79.51 96.97

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