

HEALTH AND WELLBEING BOARD

MINUTES OF THE MEETING of the Health and Wellbeing Board held on Wednesday, 21 September 2016 at 10.00 am in Conference Room A, Civic Offices, Portsmouth.

Present

Dr James Hogan (in the Chair)

Councillor Donna Jones
Councillor Gerald Vernon-Jackson CBE
Councillor John Ferrett

Councillor Colin Galloway (Standing Deputy)

Innes Richens
Patrick Fowler, Healthwatch Portsmouth
Sue Harriman
Sarah Austin
Dr Linda Collie

Officers Present

Kelly Nash
David Williams

56. Welcome, Apologies for Absence and any declarations of Members' Interests (AI 1)

Apologies for absence had been received from Councillor Luke Stubbs, Councillor Ryan Brent, Dianne Sherlock and Ruth Williams. Introductions were made around the table. There were no declarations of members' interests.

57. Minutes of Previous Meeting - 22 June 2016 (AI 2)

RESOLVED that the minutes of the meeting held on 22 June 2016 be agreed as a correct record to be signed by the Chair.

58. Blueprint for the Health and Care Portsmouth Programme - Update (AI 3)

Innes Richens presented this report setting out progress on taking forward this principle for key health and care partners to work together in the city. A broader approach is being taken than just health and social care integration to work on a wider prevention agenda. Over the last year co-location of staff had taken place (as outlined at section 5 of the report) and the next step was to look at the line-management issues for these staff. The Blueprint also included plans for 'Discharge to Assess' and 'Frailty' services to respond to

urgent care and the Solent Community Hub to react to the urgent demands on GP services.

Questions and comments were raised on:

- The involvement of Housing as an important factor in improving health and wellbeing - there are on-going discussions, such as looking at personal support given by staff at supported housing properties. The wider determinations of health such as housing and employment were recognised.
- The need for constitutional arrangements for joint working and line-management to be progressed and it was confirmed that these discussions are taking place.
- The older population growth statistics (at point 3.3) was evidence of the pressures on services
- The NHS Sustainability & Transformation Plans (STPs) - it was felt that there was the need to dispel 'myths' about these - it was therefore suggested that it would be helpful for PCC members to be briefed on this or be part of the consultation process.
- Reference to devolution of powers - The Leader stated that health was not part of the current proposals for a Combined Authorities deal but would be expected for form part of a subsequent deal. It was noted that no single administrative boundary would suit all aspects of health and social care but that a tiered approach was being adopted and that dialogue was taking place with Southampton on some aspects as well as the broader HIOW geography.
- Following on from STPs discussion took place regarding hospital discharge arrangements (and inappropriate admissions leading to longer stays in hospital than is necessary), the improvements made to local hospital pharmacy arrangements and the funding distribution for care in and out of hospital.

RESOLVED that the Health & Wellbeing Board:

- (1) Noted the progress so far in progressing the Blueprint for Health and Care in Portsmouth;**
- (2) Commented on the proposed next steps for the programme.**

59. Healthwatch Portsmouth Annual Report Summary (AI 4)

Patrick Fowler presented Healthwatch Portsmouth's 2015-16 Annual Report Summary, stressing the independent nature of the group which acted as a champion for local people, funded mainly by PCC. (The 8 statutory functions were set out on p18 of the papers.) The emphasis was on involving local people to influence health and care provision. Healthwatch Portsmouth representatives attended more than 60 local events and spoke with more than 900 local people during the period and gave feedback to organisations such as the Clinical Commissioning Group, Solent NHS Trust and Portsmouth Hospitals Trust, and collaborated with NHS England to involve residents in the commissioning of services. Up until April 2016 their advocacy service had helped 63 people with complaints with a range of outcomes including

organisations reviewing their own complaints processes, a patient accepted back onto a GP's list and a new independent care assessment for another client.

Patrick reported on their on-line presence with 2.6k followers on social media, and their website included helpful directories such as searching for local pharmacies. Graham Heaney, Healthwatch Portsmouth Chair, had appeared on BBC South Today to comment on the ambulance queuing at A&E, and there was on-going work with Portsmouth Hospitals Trust with plans for trained volunteers to undertake further 'walk throughs' to examine the urgent care pathway and recommend possible improvements. Their Guildhall Walk survey had involved over 300 residents and had helped to influence the outcome of this consultation by the CCG. The presentation also made reference to work with Portsmouth Race Equality Network Organisation (PRENO) to raise awareness of accessing health services for different issues. There had been involvement in a local cancer research project into access to bowel cancer screening. He explained the mystery shopper project which had looked at information given to GP patients and how long the waiting times were for GP appointments in Portsmouth. Healthwatch had in turn fed back to the surgeries where there was mis-information on their websites regarding out of hours access or opening hours and had looked into the variation between practices on the type of ID needed to register as a patient. They were currently working with the Practice Managers and the CCG to advertise the loss of resource caused by patients not turning up for appointments and were awarding certificates to the GP surgeries to highlight good practice identified by patient representatives.

Questions/comments were then raised:

- The lack of formal apologies by providers in response to complaints dealt with by the advocates was noted
- The figure for those not on GP lists was not known, partly due to the transient student population (CCG worked with the University of Portsmouth and attended the Freshers' Fair)
- Concerns regarding accessing and promoting out of hours GP services were being looked at by the CCG.

Members thanked the staff and volunteers, via Patrick, particularly for undertaking the mystery shopping which had resulted in useful evidence.

Patrick Fowler was thanked for his presentation of the Healthwatch Portsmouth Annual Report Summary, the contents of which were noted.

60. Portsmouth Safeguarding Adults Board - Strategic Plan (AI 5)

Robert Templeton as Chair of the Portsmouth Safeguarding Adults Board (PSAB) attended to present this report. He had been appointed as independent chair of PSAB in December 2015, since when a lot of work had taken place to outline this strategic plan, setting out priorities, and he would be presenting their annual report to the next meeting of HWB.

The Strategic Plan contained the vision, priorities and annual work plan for PSAB. Robert emphasised the joint working with the Portsmouth Safeguarding Children's Board (PSCB), and reported that from 14-18 November they would be jointly promoting a 'Safeguarding Awareness Week'. This would include events for workers and public sessions in libraries and hospitals. There was also close work taking place with neighbouring authorities to share resources where appropriate - such as for training.

The report set out the priorities and sub group working taking place on:

- Data - knowing our population
- Learning from Safeguarding Adult Review
- Workforce development
- Leadership & Governance

Questions and comments were then taken from HWB members which covered:

- The follow up from the safeguarding reviews - nationally these were seen as expensive and time-consuming, with outcomes being difficult to monitor. The PSAB was looking to tighten up the process for these locally, to ensure there was swift understanding of when things do go wrong.
- What would happen following this report's baseline assessment? The PSAB would share at the next meeting how they were addressing particular problems as identified.
- With the partnership work and data collection it was noted that a lot of time was being spent on understanding the population for each agency.
- PSAB was working with PSCB to ensure safeguarding was not seen in isolation to contribute to keeping people safe in Portsmouth.

RESOLVED that the Health & Wellbeing Board noted the Portsmouth Safeguarding Adults Board's Strategic Plan.

61. Recruitment of Joint Director of Public Health (verbal update) (AI 6)

David Williams, PCC Chief Executive, reported that this position was now out to advert and the date for final interviews had been set as 31 October. This would be a joint appointment panel with Southampton City Council, with PCC's representatives being Councillors Luke Stubbs and Darren Sanders, with two Southampton councillors and both chief executives. There would also be independent observers from NHS England and the Faculty of Public Health. He hoped that other agencies may have the opportunity to meet with the candidates.

The verbal update was noted.

62. Decisions by Primary Care Commission Committee on GP Surgery Closures (information item) (AI 7)

The CCG's decisions on mergers and closures were brought to the attention of the Board. Innes Richens reported that the closures were due to the poor physical condition of buildings and it was stressed that there was re-provision of services to a better location elsewhere with patients being able to choose to move to another GP surgery. Dr Hogan reported that there are no closed lists for GP surgeries in the city.

The HWB noted the decisions of the Primary Care Commissioning Committee as set out in the information report.

63. Date of next HWB meeting (information item) (AI 8)

It was noted that the next Health & Wellbeing Board would be held on Wednesday 30 November 2016 at 10am in Room A, Civic Offices.

Dr Hogan raised the rotation of the chair for HWB which would transfer to Cllr Stubbs from the next meeting.

The meeting concluded at 11.25 am.

Dr James Hogan
Chair