



NOTICE OF MEETING

CABINET MEMBER FOR COMMUNITY WELLBEING, HEALTH & CARE

MONDAY, 10 JULY 2023 AT 4.00 PM

COUNCIL CHAMBER - THE GUILDHALL, PORTSMOUTH

Telephone enquiries to Anna Martyn, Local Democracy Officer - Tel: 023 9283 4870.
Email: Anna.Marytn@portsmouthcc.gov.uk

If any member of the public wishing to attend the meeting has access requirements, please notify the contact named above.

Public health guidance for staff and the public due to Winter coughs, colds and viruses, including Covid-19

- Following the government announcement 'Living with Covid-19' made on 21 February 2022 and the end of universal free testing from 1 April 2022, attendees are no longer required to undertake any asymptomatic/ lateral flow test within 48 hours of the meeting; however, we still encourage attendees to follow the public health precautions we have followed over the last two years to protect themselves and others including vaccination and taking a lateral flow test should they wish.
- We strongly recommend that attendees should be double vaccinated and have received any boosters they are eligible for.
- If unwell we encourage you not to attend the meeting but to stay at home. Updated government guidance from 1 April 2022 advises people with a respiratory infection, a high temperature and who feel unwell, to stay at home and avoid contact with other people, until they feel well enough to resume normal activities and they no longer have a high temperature. From 1 April 2022, anyone with a positive Covid-19 test result is still being advised to follow this guidance for five days, which is the period when you are most infectious.
- We encourage all attendees to wear a face covering while moving around crowded areas of the Guildhall.
- Although not a legal requirement, attendees are strongly encouraged to keep a social distance and take opportunities to prevent the spread of infection by following the 'hands, face, space' and 'catch it, kill it, bin it' advice that protects us from coughs, colds and winter viruses, including Covid-19.
- Hand sanitiser is provided at the entrance and throughout the Guildhall. All attendees are encouraged to make use of hand sanitiser on entry to the Guildhall.
- Those not participating in the meeting and wish to view proceedings are encouraged to do so remotely via the livestream link.

Membership

Councillor Matthew Winnington (Cabinet Member)

Councillor Lewis Gosling
Councillor Graham Heaney

Councillor Brian Madgwick
Councillor Kirsty Mellor

(NB This agenda should be retained for future reference with the minutes of this meeting).

Please note that the agenda, minutes and non-exempt reports are available to view online on the Portsmouth City Council website: www.portsmouth.gov.uk

Deputations by members of the public may be made on any item where a decision is going to be taken. The request should be made in writing to the contact officer (above) by 12 noon of the working day before the meeting and must include the purpose of the deputation (for example, for or against the recommendations). Email requests are accepted.

AGENDA

- 1 Apologies for absence**
- 2 Declarations of interest**
- 3 Portsmouth Health & Care Discharge to Assess Model (Pages 3 - 8)**

Purpose

To update Members (following the Cabinet update in January 2023) on the delivery of the Health and Care Portsmouth vision for developing a local, integrated intermediate care offer to enable patients within Portsmouth Hospitals University NHS Trust (PHUT) to be discharged for assessment of their long term needs outside of the acute hospital (D2A).

- 4 Meals Delivery Service (Pages 9 - 12)**

Purpose

To update the Cabinet Member and spokespeople on progress since the December 2022 portfolio meeting.

Members of the public are permitted to use both audio visual recording devices and social media during this meeting, on the understanding that it neither disrupts the meeting nor records those stating explicitly that they do not wish to be recorded. Guidance on the use of devices at meetings open to the public is available on the Council's website and posters on the wall of the meeting's venue.

Whilst every effort will be made to webcast this meeting, should technical or other

difficulties occur, the meeting will continue without being webcast via the Council's website.

This meeting is webcast (videoed), viewable via the Council's livestream account at <https://livestream.com/accounts/14063785>

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Agenda Item 3



THIS ITEM IS FOR INFORMATION ONLY

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Title of meeting:	Community Wellbeing, Health & Care
Subject:	Portsmouth Health & Care Discharge to Assess Model
Date of meeting:	10/07/2023
Report by:	Andy Biddle, Director of Adult Care
Written by:	Simon Nightingale Assistant Director, Health & Care Services
Wards affected:	All

1. Requested by

Councillor Matthew Winnington, Cabinet Member for Community Wellbeing, Health & Care

2. Purpose

- To update Members (following the Cabinet update in January 2023) on the delivery of the Health and Care Portsmouth vision for developing a local, integrated intermediate care offer to enable patients within Portsmouth Hospitals University NHS Trust (PHUT) to be discharged for assessment of their long term needs outside of the acute hospital (D2A).

3. Information Requested

Section 91 of the Health and Care Act came into force on 1 July 2022, revoking procedural requirements in Schedule 3 to the Care Act 2014 which require local authorities to carry out long-term health and care needs assessments, in relevant circumstances, before a patient is discharged from hospital¹.

From 1 April 2022, Adult Services has been working with the Integrated Care Board, (ICB) to deliver a discharge to assess process that meets the needs of citizens across Portsmouth and Southeast Hants. This has focused on a 'home first' approach to enable more people to go straight home (to their usual place of residence) following discharge.

For the 2022/23 and 2023/24 financial years, Portsmouth City Council agreed with ICB (Portsmouth) that the ICB would fund up to 4 weeks of care support post discharge to enable

¹ [Health and Care Act 2022 \(legislation.gov.uk\)](https://www.legislation.gov.uk)



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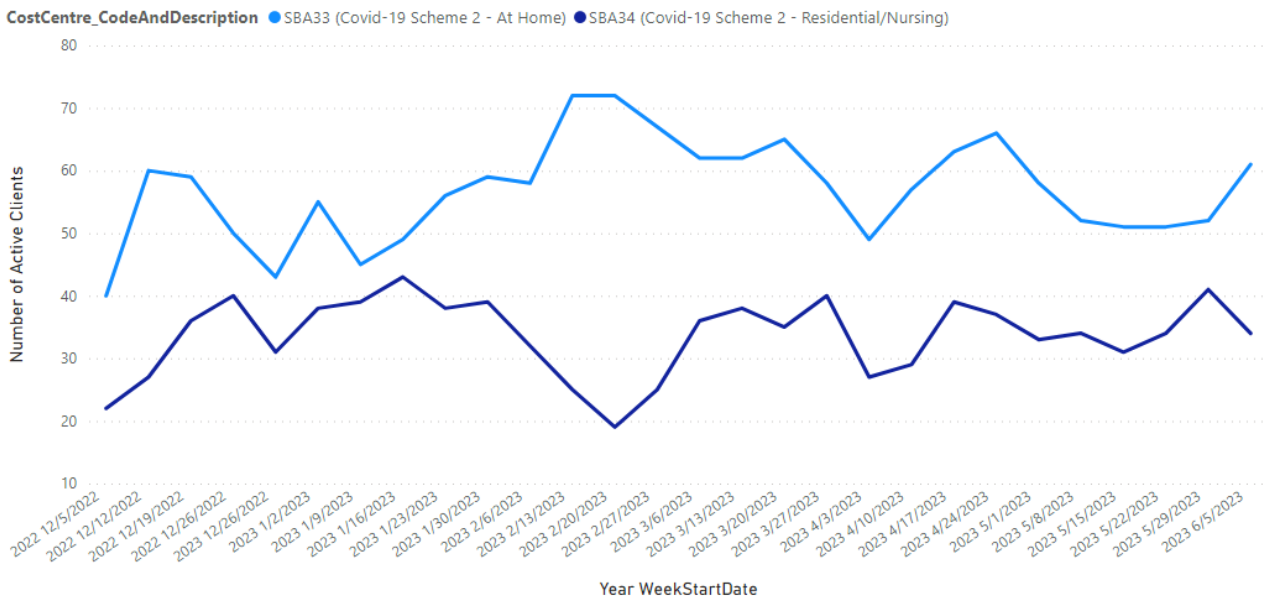
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assessment of need to be completed and a decision made as to whether the residents' needs should be met by the Council. Where the Council is unable to respond within that time

frame, there is a provisional allocation against the Council's budget for the care support, until an assessment is completed.

Current external D2A placements as at 05/06/2023 are 61 residents being supported at home with 34 within Residential / Nursing homes. The Adult Services D2A costing model assumes, for 23/24 onwards, 10 external Residential / Nursing placements.

External Discharge to Assess Placements





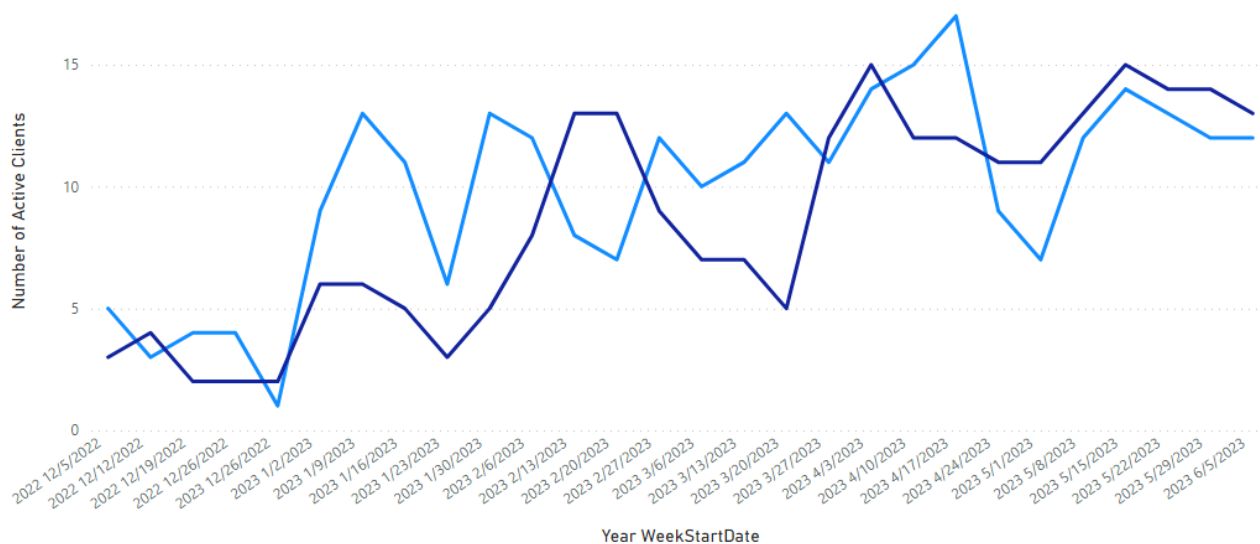
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Currently, residents who are outside of the agreed 4-week ICB funding window pending ASC assessments as at 05/06/22 are 12 at home and 13 within Residential / Nursing homes.

ASC Clients Awaiting Assessment - Following D2A Placement

CostCentre_CodeAndDescription ● SBA35 (Awaiting Assessment - At Home) ● SBA36 (Awaiting Assessment - Residential/Nursing)



From the 1st of October 2022, Solent NHS Trust have been operating the D2A unit at Harry Sotnick House, (now called Jubilee Unit until a new name has been selected) and this has been established through the consolidation of staffing transferred from the closure of Solent NHS Trust led Jubilee House rehabilitation and reablement unit and transfer of the existing cohort of staff from the PCC Southsea unit.

It is expected that the length of stay for people remaining in Jubilee Unit will be no more than 18 days. This will enable a reduction of the reliance on 'spot' D2A placements and enable the D2A model to remain affordable. The performance against this target is being monitored through a monthly governance board which reviews the data across all D2A activity to be able to take mitigating action where trajectories are not being met.

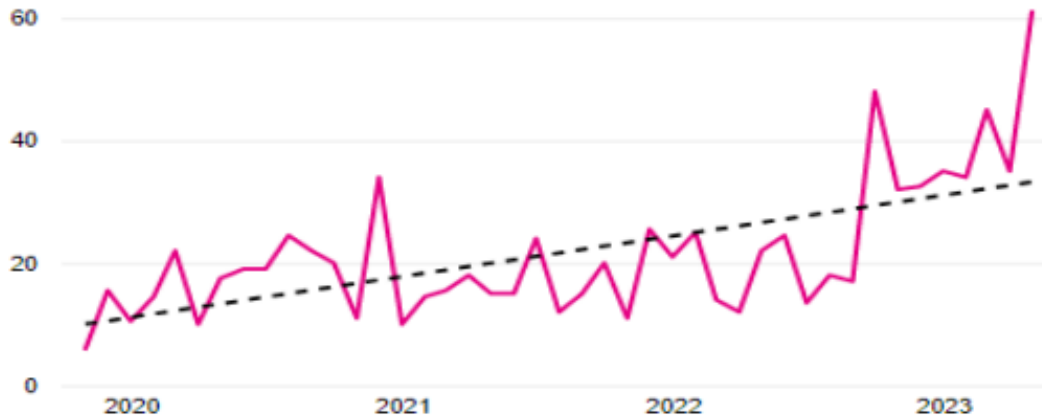
Current performance is seeing an increase in length of stay. Contributing factors are due to flexing admission criteria to support homeless clients, Hampshire residents (where they have a Portsmouth GP, they fall under the Portsmouth D2A process but require Hampshire County Council social work to support onward care planning), and a loss of temporary staff within the D2A social work team.

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Jubilee

Median length of stay



There is currently £1.7m funding available from ICB (from non-recurring funds) for external placements and additional staffing for 23/24. Based on extrapolating APRIL 2023 activity, the spend for the year may exceed this funding level. This would lead to a review of our D2A arrangements which could see a return to hospital delays pending available capacity within Spinnaker Unit and Jubilee Unit. Therefore, as well as discussing with the ICB how we increase the size of the D2A social work team and look at structure of social work across intermediate care settings, an action plan is in place to ensure we improve discharge pathways for those that currently contribute to the greatest pressures for our delays in out of hospital D2A capacity, which include:

- Look into where residents are flowing in error via Portsmouth D2A:
 - **Residents who are homeless** with no ongoing care needs - operationally, support for these residents should be outside of the D2A process.
 - meeting set up to consider residents currently at Jubilee Unit, to plan how to move them on to a more appropriate setting and use that knowledge so that same approach can be used directly by Portsmouth Hospitals going forward.
 - **Hampshire residents** - operationally, support for these residents should be outside of the D2A process.
 - meeting set up to consider residents currently at Jubilee, to decide how to move them on to a more appropriate setting and under the responsibility of Hampshire and use that knowledge so that the same approach can be used directly by Portsmouth Hospitals going forward.
- **Reduce Length of Stay at Jubilee Unit**
 - Meeting in place to understand themes of reasons for delays to discharge from Jubilee Unit and to understand whether alternative pathways out of QA could have been considered (i.e., more 'home first' through a consideration of risk level based on residents presenting needs).



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We expect to start planning discussions with urgent care system partners towards the end of the summer in preparation for D2A arrangements over winter 2023/24. There is no confirmation of additional, (to the Discharge grant) winter funding currently, although it is expected. However, our approach to planning over the previous winter, and will continue this winter, is that we will only be committing to deliver schemes and plans that we consider to be achievable, have value to those of our residents with the highest needs and be provided only for the period that any additional funding is received to cover.

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Signed by (Director)

Appendices:

Background list of documents: Section 100D of the Local Government Act 1972

The following documents disclose facts or matters, which have been relied upon to a material extent by the author in preparing this report:

Title of document	Location

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Agenda Item 4



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(Please note that "Information Only" reports do not require Integrated Impact Assessments, Legal or Finance Comments as no decision is being taken)

Title of meeting: Community Wellbeing, Health & Care

Subject: Meals Delivery Service

Date of meeting: 10th July 2023

Report by: Debbie Young, Head of Quality and Performance

Wards affected: All

1. **Requested by** Councillor Matthew Winnington, Cabinet Member for Community Wellbeing, Health & Care

2. **Purpose** To update the Cabinet Member and spokespeople on progress since the December 2022 portfolio meeting.

3. **Information Requested**

Performance of the current meals delivery provision within the city.

4. **Progress since December 2022**

Age UK Portsmouth (AUKP) currently provide a meal delivery service across PO1-PO6 postcode areas, under a concession agreement meaning the cost of the service is ordinarily covered by the income generated. In the last quarter of 2022/23 AUKP provided between 1739 and 1916 meals per month.

At the beginning of 2023, AUKP approached the Council as the service was running at a deficit. The service delivery is intended to be cost neutral with costs for services covered at an individual customer level, via payments for meals. However, due to demand being almost 50% lower than anticipated with delivery over a wider postcode area. In recognition that the indicative profile of meal volumes and postcode range was significantly different to the actual demand, resulting in income not covering costs during mobilisation, it was agreed that PCC would make a one-off payment to enable the continuation of the service.

AUKP have worked closely with colleagues in the Council's Finance Team and Adult Social Care, and shared details on costs which evidenced rising operating costs, in particular variable costs namely food costs averaging 17% increases but in some cases as high as 20%. These costs would not have been foreseeable at the outset of the concession. Throughout 2022 into 2023 the wider impact of the inflation rate (CPI) at

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10.1% raising further to 10.4% in March 2023 increased the risk of AUKP no longer being able to deliver the service.

Consequently, an increase in the meal price (for main meals only) was discussed and agreed with the cost rising from £7.23 to £8.50.

The increase was communicated to customers via a client pack which comprised of a client letter, A5 leaflets and Main Meal Menus, together with a Teatime Snack menu. Clients were advised of the price increase mid-April with implementation from 1st May 2023

5. Additional value

The service promises the delivery of Safeguarding Practices to every customer through AUKP's delivery drivers. The drivers act as meal server and informal befriender to support the wellbeing of everyone who uses the service. AUKP understands the importance of meal delivery and is committed to being a successful partner to the Council with the added impact of personalised service provision which supports the individual wellbeing of every customer, 'it is not just about delivering a meal, the service is so much more than that'.

Portsmouth residents already using the service have told the service that they like the food and are developing trusted relationships with the Driver Team who genuinely care and feedback concerns to office-based colleagues at AUKP. These colleagues are then able to immediately action support for individuals concerned. The meals delivery service is seen by AUKP as a crucial part of the circle of support that they offer to the local community through their existing services.

6. Next steps

AUKP are focused on building the customer base to ensure profitability and service sustainability. It is imperative that Age UK Portsmouth operates MOW as a minimum break-even service and therefore agreement to ongoing marketing support through Adult Social Care resources as well as AUKP, will help to support achievement of a larger number of clients.

In April 2023 the responsibility for oversight of the arrangement was handed over from Health and Care Portsmouth Commissioning (HCPC) to the Contracts Team in Adult Social Care. Reviews are undertaken on a 6-monthly basis. The service currently has a food hygiene rating of 4 as per the inspection on 9th June 2022.

Further to recent contact from AUKP, ASC understand during the first quarter of 2023/4 there has been a notable reduction in referrals and customer base, which again brings the continuation of the service delivered by AUKP into question. ASC are currently looking into the situation and will work with AUKP to understand the issues, risks and



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actions and opportunities needed to treat or mitigate, including any change needed to the current referral process.

The current concession contract runs from 13/06/2022 to 12/06/2024, with the option to extend for a further period of up to 6 months. ASC Contracts are scheduled to start work on the plan for the future provision which will include an understanding of demand, what residents of Portsmouth want and an options appraisal.

Should the options appraisal result in a decision to deploy a similar delivery model to the current service, an appropriate (compliant) procurement process will be undertaken to award a new contract to commence on the expiry of the contract with AUKP.

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Signed by (Director)

Appendices:

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