

## **The Portsmouth 2<sup>nd</sup> generation local public service agreement**

### **1) Purpose**

- 1.1 To propose the themes, outcomes and possible indicators for incorporation into the initial submission to the Office of the Deputy Prime Minister for the 2<sup>nd</sup> generation local public service agreement (LPSA2G).

### **2) Recommendations**

- 2.1 The Executive are recommended to agree :
1. the themes, outcomes and possible indicators for the 2<sup>nd</sup> generation local public service agreement
  2. that delegated authority be given to the Chief Executive, in consultation with the Leader and Deputy Leader, to agree the initial submission to the ODPM

### **3) Background**

- 3.1 A local public service agreement is an agreement between a local authority and central government. In an agreement the authority commits to stretching its performance targets in key priority areas and central government provides pump priming grant to help achieve the targets and rewards an authority if they achieve the stretch target.
- 3.2 Portsmouth's 1<sup>st</sup> local public service agreement (LPSA) was signed in July 2002. The agreement is due to end in March 2005. We have 13 targets included within our agreement and our latest monitoring report suggests that we may gain just less than £2m in performance reward grant for our local public service agreement (about 40-45% of the total available).
- 3.3 In December 2003 the government launched LPSA2G. These follow similar principles as LPSAs, in that an authority commits to stretch targets and the government rewards achievement of these targets, but in some important respects they are different. The main differences are that :
- LPSA2G needs to involve partners more than LPSA (e.g. we should work with partners to achieve the targets and the LSP needs to agree the priority topic areas)
  - the government will only reward achievement of outcomes (in LPSA some targets were inputs)
  - the targets need to reflect local priorities more. In LPSA the government insisted that 7 of the targets were from a national list of targets.
  - the government promise that they will be a better partner. In LPSA the government were difficult to negotiate freedoms and flexibilities with and they have stated that they will be more helpful in their approach this time
- 3.4 CMT agreed an overall theme for the LPSA2G of community involvement and liveability. A number of outcomes that we want to achieve have been identified which are consistent with these overall themes. These outcomes are either from the Community Strategy or are closely related to it. Target areas have also been identified

that would help achieve these outcomes and possible measures for each of these targets have also been identified.

- 3.5 A paper was sent to the leaders and deputy leaders of all three political groups, in April 2004, asking for their group's agreement to the overall themes and the proposed outcomes that the LPSA2G should include. There were no unfavourable comments to the proposals in the paper.
- 3.6 A report was then taken to the LSP Executive asking for their endorsement to the proposed outcomes and target areas. The LSP Executive endorsed the suggested themes and outcomes although they asked that further consideration should be given to inclusion of targets associated with economic wellbeing and poverty.
- 3.7 The LSP Executive also asked whether the performance reward grant (PRG) for LPSA2G, or a proportion of it, could come to the LSP for them to use on projects for improving Portsmouth. It was agreed that this issue would be explored further although it is consistent with the government's intentions for involving partners more. Within LPSA we have an arrangement with Hampshire Fire & Rescue Service to share any PRG obtained for reducing accidental fires.
- 3.8 A meeting has since been held with the Government Office for the South East and they have arranged for the Office of the Deputy Prime Minister to provide some feedback on some of our proposed targets. We still need to work through some of the issues from this feedback.
- 3.9 In terms of the timetable, Portsmouth has to submit our initial proposals of the outcomes we want to address, and our reasons, by 27<sup>th</sup> September. We then have to submit our proposed indicators by 17<sup>th</sup> December with the aim of agreeing these with the government by 28<sup>th</sup> January 2005. We then need to provide the figures and agree the stretch targets by 1st April 2005. The government has said that they are happy to combine phases which should hopefully mean that we have a final agreement in place before the 1<sup>st</sup> April. Strategic directors and Executive Members will then to ensure that a focus is given to achieving these stretch targets.
- 3.10 Section 4 of this report includes the outcomes that we are proposing to include within the initial submission, the targets within these outcomes and also possible measures that we would use to monitor achievement of these targets. We have identified an initial list of 19 targets and have identified lead officers for most of these targets. This will enable us to identify the 12 or 13 targets, which we believe are most appropriate for the final agreement. Members are asked to agree these outcomes and targets and note the possible measures for these outcomes. These will be worked into the initial submission alongside our rationale for including these outcomes.
- 3.11 It is proposed that delegated authority be given to the Chief Executive to agree this initial submission in consultation with the Leader & Deputy Leader of the council. A number of government departments are holding briefing events in September and our initial submission will need to take account of these briefings.

#### **4) The proposed outcomes and possible measures**

- 4.1 The table over the page details the proposed outcomes that we want to achieve, our reason for including them and what possible measures are that we could include within our final agreement.
- 4.2 All of the proposed outcomes and targets fit within the definition of Community Involvement / Engagement and Liveability in the sense of improving the context within which people live their lives.

<b>Outcomes</b>	<b>Target</b>	<b>Lead officer</b>	<b>Possible measures</b>	<b>Reason for inclusion</b>
A cleaner, safer and healthier environment with people taking responsibility for improving the environment	1) Improved recycling	Richard Johnson	a) Amount of recyclable material collected from schools (currently zero)	<ul style="list-style-type: none"> <li>This fits strongly with the liveability theme</li> <li>The Community Strategy includes within the overall environment &amp; transport vision that we have a safe, healthy and attractive environment and an outcome that people take responsibility for improving the environment</li> <li>Currently no recyclable material is collected from schools. To achieve this we would also need to work with children on recycling schemes</li> </ul>
	2) Increased responsibility by people on environmental issues	TBC from strategic directorate for environment and transport	a) Children taking part in walking buses b) A reduction in the numbers of children being driven to school c) Number of abandoned vehicles	<ul style="list-style-type: none"> <li>This fits strongly with the liveability theme</li> <li>The Community Strategy includes within the overall environment &amp; transport vision that we have a safe, healthy and attractive environment and an outcome that people take responsibility for improving the environment</li> <li>The possible measures reflect the concerns about congestion within the city and the need to increase the use of public transport and the new tough stance on abandoned vehicles.</li> </ul>
People no longer faced with violence & People actively improving their health (re 4)	3) A reduction in domestic violence	Julia Wickson	This would need to be measured through a basket of indicators. The make-up of this basket and the weightings between them would need to be agreed. Please see note 1 at the end of this table for the proposed basket	<ul style="list-style-type: none"> <li>This fits with the liveability theme since for people suffering from domestic violence it is a key factor affecting lives within their homes</li> <li>Domestic violence is a very common cause of homelessness</li> <li>One of the outcomes in the Community Strategy is People in Portsmouth no longer faced with violence with a key measure of success of a reduction in hidden violence including domestic violence</li> </ul>

Outcomes	Target	Lead officer	Possible measures	Reason for inclusion
	4) A reduction in alcohol related crime in the city's entertainment areas	Julia Wickson	a) Less violent crimes related to licensed premises (allowing for changes in numbers visiting licensed premises)	<ul style="list-style-type: none"> <li>• This fits with the liveability theme and fear of crime remains relatively high in Portsmouth</li> <li>• The LSP have looked at this as one of their priority areas and have undertaken a tour of the evening economy and held a conference on this issue</li> <li>• One of the outcomes in the Community Strategy is People in Portsmouth no longer faced with violence with a key measure of success of a reduction in alcohol related violent crime in the city's entertainment areas</li> <li>• Alcohol related health problems are also an issue for Portsmouth, as it is across the country. There is an outcome in the Community Strategy of people actively improving their health and reducing the number of people drinking above sensible limits is seen as one of the key ways of achieving this.</li> </ul>
People feel safer	5) Less acquisitive crimes in Portsmouth	Julia Wickson	a) Either a combination of acquisitive crime measures (e.g. property crime or car crime) or individual measures	<ul style="list-style-type: none"> <li>• This fits with the liveability theme and fear of crime remains relatively high in Portsmouth</li> <li>• There is an outcome in the Community Strategy of "A city where people feel safer"</li> <li>• Acquisitive crime impacts on the general feeling of safety</li> </ul>

<b>Outcomes</b>	<b>Target</b>	<b>Lead officer</b>	<b>Possible measures</b>	<b>Reason for inclusion</b>
Vulnerable people fulfil their real potential	6) Teenage parents succeed educationally	Joanne Newton	a) Educational attainment at GCSE of pregnant teenagers and teenage mothers	<ul style="list-style-type: none"> <li>• This fits with the liveability theme for this group of vulnerable people in Portsmouth</li> <li>• There is an outcome within the Community Strategy of “Vulnerable people fulfil their real potential” and one of our strategies to achieve this is improved support for teenage parents</li> <li>• Better educational attainment for pregnant teenagers or teenage parents will help provide better future opportunities for young mothers</li> </ul>
Residents are offered high quality education and lifelong learning opportunities	7) Improved educational attainment	Paddy Bradley	<p>One out of (or possibly a basket) :</p> <p>a) Attainment at KS2</p> <p>b) Attainment at KS3</p> <p>c) Attainment at GCSE at 5 A*-G</p>	<ul style="list-style-type: none"> <li>• Although attainment at GCSE has increased significantly in Portsmouth there is still a need to further improve our examination results</li> <li>• Our KS1 results are fairly good at the moment and may be difficult to identify stretch. The areas suggested are those where we need to make further improvement and there is scope for stretch targets.</li> <li>• The Community Strategy has a vision ‘that Portsmouth offers high quality education and lifelong learning opportunities’ and an outcome that Portsmouth children fulfil their potential at school.</li> </ul>

Outcomes	Target	Lead officer	Possible measures	Reason for inclusion
	8) Improved access to wider educational, health and social support through schools	Mark Scarborough	a) the number of adults and children involved in extended schools b) all families to be able to, if they wish, to access services and opportunities appropriate to their needs	<ul style="list-style-type: none"> <li>• The Community Strategy has a vision ‘that Portsmouth offers high quality education and lifelong learning opportunities’ and an outcome that there is a removal of barriers that prevent people from accessing and enjoying education. There is a specific measure of success within the Community Strategy that more families have access to health, childcare, social-care and extended educational opportunities at their local school</li> <li>• There is a commitment to develop extended schools in Portsmouth and monitoring effective usage will be important</li> <li>• Good extended schools would help improve quality of life for local people and therefore would fit the liveability agenda</li> <li>• The government want LPSA2G to include joint working with partners</li> </ul>

Outcomes	Target	Lead officer	Possible measures	Reason for inclusion
People have the skills they need	9) An increase in adult skills	Chris Hackett & Robin Johns	a) An increase in the number of people taking part in adult education / training in the last 12 months (MORI survey) b) Proportion of the population not meeting basic literacy or numeracy levels <b>or</b> the proportion of the population achieving Level 2 NVQ or above	<ul style="list-style-type: none"> <li>• The Community Strategy has a vision ‘that Portsmouth offers high quality education and lifelong learning opportunities’ and an outcome that people are able to access high quality learning opportunities throughout their lives. There is a specific measure of success that we increase the number of grown-ups, of all ages who take part in adult learning or training courses. Within the economic wellbeing theme our vision includes a skilled local workforce with an outcome that people have the skills they need and employers are committed to developing their workforces</li> <li>• This fits with the wider quality of life / liveability agenda</li> <li>• Portsmouth is often regarded as a low wage economy with a relatively unskilled workforce. Nearly a quarter of our adults have low levels of literacy and numeracy. We need higher levels of skills for a prosperous local economy.</li> </ul>

Outcomes	Target	Lead officer	Possible measures	Reason for inclusion
<p>The enhancement of living standards in our most deprived communities</p> <p>&amp;</p> <p>Healthier people</p>	<p>10) An increase of people in poverty accessing the city's cultural, recreational, economic and social life</p>	<p>Chris Hackett &amp; Simon Lindsey</p>	<p>a) Some measure of employment</p> <p>b) Increased participation in activities from users of the leisure card</p>	<ul style="list-style-type: none"> <li>• The vision for the economic wellbeing chapter in the Community Strategy includes protecting those not in work and an outcome that we enhance living standards in our most deprived communities</li> <li>• This is clearly related to the liveability agenda. The LSP specifically asked for something to be included on economic wellbeing and poverty</li> <li>• The leisure card brings encourages access to leisure and cultural services for people in poverty and ODPM have said that the target would have to relate to increased usage. This would also ensure links with encouraging healthier lifestyles</li> <li>• The target on employment has been problematical in LPSA1 and we would need to be careful about what we signed up to</li> </ul>
<p>A better quality housing benefit service for customers and one which causes less of an impact on council tax payers</p>	<p>11) A reduction in housing benefit overpayments</p>	<p>Tony Nicholas</p>	<p>a) The proportion of over-payments that are recovered</p>	<ul style="list-style-type: none"> <li>• Overpayment results in payments going out with no subsidy from central government meaning that the costs fall on the council tax payer</li> <li>• It is the council's weakest area according to the Benefit Fraud Inspectorate inspection of our benefit service and our self assessment showed that we got worse in this area</li> <li>• Improved accuracy of benefit processing helps customers because they get the right money at the right time. This avoids having to repay benefit or trying to survive on less than the correct amount.</li> </ul>
	<p>12) Improved accuracy in benefit processing</p>	<p>Tony Nicholas</p>	<p>a) A measure of the accuracy of processing (to be defined)</p>	

<b>Outcomes</b>	<b>Target</b>	<b>Lead officer</b>	<b>Possible measures</b>	<b>Reason for inclusion</b>
Everybody is able to live in a decent home	13) Less people living in unfit accommodation	Tony Nicholas	a) the number of vulnerable households living in unfit accommodation b) the number of people living in decent homes	<ul style="list-style-type: none"> <li>• Housing is a key factor in the liveability agenda</li> <li>• Our vision for the housing theme in the Community Strategy is for a Portsmouth that provides decent, affordable homes with support where necessary. We have an outcome that everybody has somewhere to live with a measure of success of a significant reduction in the number of people who are homeless. There is also an outcome that more of our residents live in fit accommodation and houses in good repair with measures of success relating to unfit accommodation and decent homes</li> <li>• We have an ageing housing stock and house conditions are well below the national average with 9% of private sector dwellings estimated to be unfit</li> <li>• Homelessness has been increasing and we need to do what we can to reduce homelessness and also increase the supply of affordable homes</li> <li>• We believe that we should improve the speed with which council tenants get urgent repairs done</li> </ul>
	14) Less homeless people	Tony Nicholas	a) the number of people on the homeless register b) the number of affordable homes in the city	
	15) An increase in the supply of affordable homes	Tony Nicholas	a) the proportion of affordable homes created through the planning process for new developments	
	16) An improvement in the speed of which council homes are repaired	Tony Nicholas	a) the response time for urgent repairs for city council tenants	

<b>Outcomes</b>	<b>Target</b>	<b>Lead officer</b>	<b>Possible measures</b>	<b>Reason for inclusion</b>
The community are engaged in improving Portsmouth	17) Increase in volunteering	Lead officers to be identified in discussion with Barbara Thompson as Community Involvement theme owner	<ul style="list-style-type: none"> <li>a) the number of volunteers recruited</li> <li>b) the number of key groups not normally volunteering who volunteer</li> <li>c) % of pupils who attend schools with a PTA</li> </ul>	<ul style="list-style-type: none"> <li>• These targets relate to Community Involvement / Engagement. They also clearly relate to the Community Involvement theme of the Community Strategy where our vision is to have a Portsmouth that promotes friendliness, tolerance and inclusivity giving everyone a voice that matters</li> <li>• We have an outcome of a city where everyone can make a difference with a measure of success of creating and promoting more volunteering opportunities and also a measure of success of a significant increase in the number of people who have been involved in local or community organisations over the last three years</li> <li>• Voter turnout is a national issue also relevant to Portsmouth</li> <li>• Community enterprises / trusts could help the future role of community boards to be developed</li> <li>• We need to work further through government guidance on measures</li> </ul>
	18) Increased participation in civic issues	John Haskell  Other lead officers to be identified in discussion with Barbara Thompson as Community Involvement theme owner	<ul style="list-style-type: none"> <li>a) % voter turnout at local elections</li> <li>b) % of people who feel they can influence decisions affecting their local areas (or within e.g. the Heart of Portsmouth)</li> <li>c) attendance at neighbourhood forums / community board meetings</li> <li>d) Active involvement in community organisations (see note 2)</li> </ul>	
	19) An increase in community enterprises / trusts	Lead officers to be identified in discussion with Barbara Thompson as Community Involvement theme owner	<ul style="list-style-type: none"> <li>a) a measure to do with the future of community boards</li> <li>b) the number of FTE jobs in community enterprises and trusts filled by Portsmouth residents</li> </ul>	

### **Note 1**

The proposed basket for domestic violence is :

- The number of recorded incidents, the number of these recorded as crimes and the numbers detected
- The number of repeat victims
- Re-convictions of men attending the perpetrator's programme
- Feedback on services from service users
- The range of specialist advice and information services available
- Accommodation options
- Training for frontline staff

### **Note 2**

The following is a question that could be used in Resident / Panel Surveys to assess whether or not we have increased participation in the Community.

Think about any groups, clubs or organisations that you've been involved with in the last 12 months – anything you've belonged to, taken part in, supported or helped in any way. Please indicate all that apply:

1. Children's education/schools
2. Youth/children's activities outside school
3. Education for adults
4. Sports/exercise (taking part, coaching, going to watch)
5. Religion
6. Politics
7. Health, disability and social welfare
8. The elderly
9. Safety/first aid
10. Environment/animals
11. Justice and human rights
12. Local community or neighbourhood groups
13. Citizens groups
14. Hobbies/recreation/arts/social clubs
15. Trade union activity
16. Self help groups

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**Martin Evans, Head of Strategy**

**Approved/Approved as amended/deferred/referred by the Executive, 13 September 2004**

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**Councillor Gerald Vernon-Jackson, Leader of the Council**

***Background documents :***

Copy of “LPSA 2G – Building on success” – guidance from the ODPM on 2<sup>nd</sup> generation LPSAs

Engaging communities in local public service agreements – guidance from the NACVS