

Chief Executive

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23 September 2013

Councillor Peter Eddis, Chair

Portsmouth HOSP
Conference Room A
Civic Offices
Guildhall Square
Portsmouth
PO1 2AL

23 September 2013

Dear Councillor Eddis,

Re: Update letter from Solent NHS Trust

Please find below an update on activities at Solent NHS Trust ahead of the HOSP meeting on 17 October 2013.

Integrated Business Plan and Operating Plan 2013/14

Attached to this update is a copy of our five year Integrated Business Plan and our Operating Plan for 2013/14.

The Integrated Business Plan describes the work we will undertake, over the next five years, to achieve our vision: *To lead the way in local care*. It also includes information regarding our clinical strategies for our Adult Services, Adult Mental Health Services, Child and Family Services, Sexual Health Services, and Health and Wellbeing Services. You will also find attached a copy of our Operating Plan which describes the work we will do in 2013/14 to ensure we provide safe, effective and timely care consistently and reliably.

We hope you find these documents useful and that they provide you with a good overview of our plans for the future.

Foundation Trust status

We are in the final stages of our journey to become a Foundation Trust (FT). We entered the Monitor assessment phase on 24 July 2012. The assessment phase can last 3-5 months and will check our readiness to become a Foundation Trust. Our Board to Board with Monitor is due to take place on 3 December

2013, after which they will decide if we are ready to be licensed. We will continue to update you about the Monitor phase of our Foundation Trust journey.

Membership recruitment and engagement

We are currently ahead of schedule in terms of our overall membership figures. At the time of writing we have recruited over 6,700 public members. We are now focussed on recruiting the final 300 members in order to meet our target of 7,000 public members by the end of December 2013. Our focus remains on young people aged 14-16 and men.

We are very keen to communicate and engage with our membership. We regularly keep them informed through our 'Shine for members' newsletter, as well as via emails. I have attached the latest edition of 'Shine for members' for your information.

A number of our members have engaged with us by taking part in various panels including our virtual patient literature group. This group of people check all new patient leaflets for ease of reading and understanding. In addition, we invited some members to read and comment on the Quality Account. Members were also asked to assist in the annual PLACE inspections, the new system for assessing the quality of the patient environment, replacing the old Patient Environment and Action Team (PEAT) inspections.

We are currently exploring ways in which we can involve our younger members in campaigns within our Sexual Health Service, for example, setting up a new forum to ensure young people's views are known and that messages are targeted correctly to reach this key group of service users.

Council of Governors

The elections for our Council of Governors close on 27 August 2013.

The following public Portsmouth candidates, who will represent our Portsmouth members, were successfully elected:

David Stephen Baker
Narcisse Kamga
Michael North
Paul Rolfe
Sharon Ward

As well as our 14 elected public governors, five staff governors and six appointed governors form the Council, which will play an important role in engaging with our members, and representing their views to help shape the future of services provided by the Trust.

The full election results can be found on our website at www.solent.nhs.uk/membership.

Portsmouth City Integration Pioneer

In June 2013 we worked with Portsmouth City Council, Portsmouth Clinical Commissioning Group and Portsmouth Hospitals NHS Trust (PHT) to write an expression of interest for Portsmouth City to become an 'integration pioneer'.

The expression of interest outlines how we will work closely together in an effort to deliver better outcomes for local people. The bid outlines our vision: 'for everyone in Portsmouth to be supported to live

healthy and independent lives, with care and support that is integrated around the needs of the individual at the right time and in the right setting'.

The organisations already work closely together on a wide variety of joint service ventures including the Portsmouth Rehabilitation and Reablement Service and the Community Assessment Lounge.

We were delighted to have been one of the twenty health economies shortlisted to the next stage of the process and subsequently attended an interview and presentation in early September. We will hear if the city of Portsmouth has been chosen as an Integration Pioneer during October.

Supporting the Emergency Department

As part of the national money available from NHS England to support Emergency Departments across the country, we submitted a number of community orientated service initiatives.

We are pleased to announce that NHS England have supported a number of our initiatives including:

- **Community Assessment Lounge (joint bid with Southern Health):** The monies awarded will continue to fund the CAL until the end of the financial year. The service will continue to help avoid acute admissions of patients with complex co-morbidities.
- **Psychiatric Assessment (joint bid with Southern Health):** This additional resource will enhance the current Older Person's Mental Health and Adult Mental Health Psychiatric Liaison Service.
- **Inreach support (joint bid with Southern Health):** Delivered in partnership with Southern Health, this service will facilitate early supported discharge and ensure that clinically stable patients are transferred back into the community.

Wheelchair Services

We currently provide Wheelchair Services to people living in Portsmouth, Southampton, South East Hampshire and in some parts of West Hampshire. In 2012 we served notice to our commissioners. Our contract is due to end at the end of the financial year.

A number of commissioners have issued a joint tender for the provision of Wheelchair Services in Eastleigh, Chandlers Ford and Winchester, in addition to the areas served by the Trust. We are currently reviewing the opportunity to provide a Wheelchair Service over the wider geographical area and are examining the opportunity of bidding for the service with an additional provider.

Podiatry

The Trust's Podiatry Service is currently experiencing increased demand. To ensure we can continue to provide a timely service to all of our patients, we are currently looking at clinical capacity. We are examining all of our options to ensure the needs of all parties who use clinical podiatry space in Portsmouth are accommodated.

If you have any questions regarding any of the issues mentioned in this correspondence, please contact Kirstie Henry on 023 8060 8889 or email kirstie.henry@solent.nhs.uk or contact me direct as above

Yours sincerely,



Dr Ros Tolcher
Chief Executive